

ORIGINAL

OPEN MEETING AGENDA ITEM



0000146199

June 28, 2013

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2013 JUL -1 P 12:50

Arizona Corporation Commission
Docket Control Center
1200 West Washington St.
Phoenix, AZ 85007

AZ CORP COMMISSION
DOCKET CONTROL

Re: Docket E-00000C-11-0328

Commissioners:

About four months ago at our Homeowner's Association meeting we were presented with information about plans by APS to install smart meters in our area. My husband and I read and discussed it and decided we would like to 'opt out.' When I called the APS office I was told we could opt out but it would cost us around \$70 for the initial paperwork and \$30 per month. It was a rather intimidating call and I thought quite expensive for something we would prefer not to use.

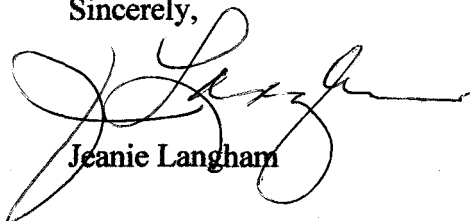
On June 19, 2013 I listened via computer to the Sedona City Council's special workshop regarding Arizona Public Service's plan to install smart meters in Sedona. The questions to APS representatives on health issues and cost savings to customers were not answered. I felt they just injected many 'sample stories' into the meeting without much useful, pertinent and factual data. The proof of cost savings by an independent firm isn't readily available.

APS is a monopoly whose business is to supply electricity to the consumers. We see our rates going up while APS spends millions in advertising sports games at the Glendale stadium. This also leads to a conflict of interest with town councils who feel they can't go against anything APS wants to do because they give to our community. This is a good thing but APS is a 'utility provider' not a philanthropic organization. Both the Arizona Corporation Commission and our Town Council should be advocates for the citizens and their best interest or desires.

Smart meters aren't cheaper than analogue meters and the privacy issues are concerns for us. With the economic crisis we've endured the past five years our community cannot afford this proposal.

We are hoping that smart meters will not be implemented in our area.

Sincerely,



Jeanie Langham

Arizona Corporation Commission

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